

Quick Guidance on Disclosure of Guide Payments in Market Research



What is this all about?

The Association of the British Pharmaceutical Industry (ABPI) requires its member companies to disclose payments made to individuals (HCPs and non-HCPs) and healthcare and patient organisations in the UK. This is in response to a Europe-wide initiative to encourage increased transparency of the relationships between individuals, organisations and pharmaceutical companies.

The BHBIA has incorporated this into the Legal & Ethical Guidelines for Healthcare Market Research.

What does this mean for Market Research?

Any payment (incentive and/or expenses) made to an individual or organisation in the context of market research (MR) must be disclosed IF their identity is known to the commissioning company.

When is disclosure required?

Examples where participant identity is likely to be known:

- Internal/Company led MR
- Advisory Board meetings
- KOL mapping studies

When is disclosure not required?

Where individuals or organisations are recruited for MR and their identity is not revealed i.e. for the majority of MR studies.

What if...

- ...the identity of an individual is shared as result of an adverse event (AE) report? The PMCPA has informally advised the BHBIA that disclosure is not required if personal details are only provided in respect of an AE report.
- ...the individual's identity is revealed when research is viewed? The PMCPA has informally advised the BHBIA that disclosure is not likely to be required if the company representatives happen to recognise respondents whilst watching research.
- ...the pharmaceutical company supplies a list of HCPs to the agency? The BHBIA view is that if only a subset of the list supplied is interviewed, the HCPs' identity is not known then disclosure is not necessarily required. Only if all HCPs on the list are interviewed, will their identity be known and disclosure will be required.

What do I need to do now?

- If the identity of the HCP is known to the pharmaceutical company, payments made must be disclosed on an individual named basis. Disclosure of non-HCP's payments only need to reported in aggregate.
- The use of the respondents' personal data for this purpose requires a lawful basis. This might be legitimate interests or consent.
- If a lawful basis is not in place e.g. consent is not given, the reporting of payment must be done in an aggregated anonymised format.

Clients

1. Must keep records of payments made for uploading to a central platform for industry disclosure. A template for recording the data is available on the PMCPA website.



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Agencies

- 1. Must provide individuals with prior notice that disclosure reporting is required, whatever the lawful basis and if using:
 - Legitimate interests (LI), must be clear about disclosure reporting data processing requirements and allow individuals to exercise their right to object. The ABPI recommends the use of LI.
 - Consent, must adapt the consent agreement wording so HCPs can give or decline consent to pass on their personal data with payment information. Consent must be compliant with data protection requirements.
- 2. Should keep a record of the required information to pass to the commissioning client. The format of this should be agreed with the client.

What will happen to the information?

This information will be stored on a **central online platform** open to the public.

The ABPI has developed a standardised data entry template to be used by Pharma companies.

For **HCPs** who have given consent, the information to be collected and displayed includes:

- name and address, speciality and role
- honoraria/incentive and any expenses

For non-HCPs and for those known **HCPs** who have **not given consent**, the aggregated data must include:

- fees and expenses
- numbers of recipients
- % of the total fees and expenses these represent

Further Information

For further detail on all guidelines please see the BHBIA Legal & Ethical Guidelines for Healthcare Market Research at www.bhbia.org.uk/guidelines-and-legislation/legal-and-ethical-guidelines upon which the Quick Guide is based. Alternatively visit www.abpi.org.uk or www.pmcpa.org.uk

If you have any queries about this Quick Guide or the BHBIA Legal & Ethical Guidelines for Healthcare Market Research, please visit www.bhbia.org.uk and submit your query via 'My BHBIA'. Please note: this ad hoc advisory service is available to full BHBIA members only.

Disclaimer

This guidance is provided by the BHBIA for information purposes only and is not intended and should not be construed as regulatory or legal advice. It does not cover all legislative and regulatory requirements pertaining to Members and it is the responsibility of all Members to familiarise themselves with these.

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