

# **Best Patient-Centric Approach**

"Janssen is proud to once again sponsor the BOBI award for 'Best Patient-Centric Approach'. Driven by the Johnson & Johnson Credo, Janssen is committed to ensuring the voice of our patients is at the centre of decision making, enabling us to build on the excellent heritage we have of delivering exceptional outcomes to our customers and their patients. We are pleased to support an award that recognises the importance of the patient voice and the critical role of BI in ensuring this is heard."



Awarded for a research project or analytical approach that has helped a company or the NHS to put patients at the heart of decision-making

# Winning Entry:

### Shining a Light on the Inequality of Cancer Outcomes Across the UK



Patrick Phelan Strategic North



Lara Lucchese
Bristol Myers Squibb



Lucas Daly
Strategic North



Lolita McGee Bristol Myers Squibb



**Nila Sanyal** Strategic North



Joe Balfour
Aurora Healthcare
Communications



**Issy Parry** Strategic North



Ceinwen Giles
Shine Cancer Support

#### Winners' Statement

"We're delighted to be recognised for this work and would like to thank everyone involved, especially the patients that gave their time and shared their stories, which has enabled us to shine a light on such an important topic."

## **Executive Summary**

Numerous publications have identified healthcare inequalities based on education, socioeconomic background, region and more. This manifests clearly in cancer, but understanding the human impact is often missed.

Despite vast amount of research into these disparities, we identified a lack of representation of the patient voice to truly understand the nuanced nature of the wider issues.

By gathering insights from under-represented, hard-to-reach groups, we were able shine a light on the lived experiences and stories of patients, validated in a large quantitative study. These insights have fed directly into a nationwide campaign seeking to address the inequalities highlighted in the research.

#### Supporting team:

Mel Samson, Strategic North
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